

## Elog - Bug #7368

### Error when creating an e-mail from e-log entry

11/21/2014 02:45 PM - Bruce Brown

<b>Status:</b>	Closed	<b>Start date:</b>	11/21/2014
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Description</b>			
Details			
Timestamp: 2014-11-21 14:42:41.543			
URI: /Elog/emailEntry			
Query: null			
Exception: null			
Message: [EOF]			
Status code: 500			
User agent: Mozilla/5.0 (Windows NT 6.1; WOW64; rv:31.0) Gecko/20100101 Firefox/31.0			
I created an e-mail with a brief text and I copied several user names as I would use them in Firefox.....Dave Capista < <a href="mailto:capista@fnal.gov">capista@fnal.gov</a> >....			
I was delivered to an error with the above details.			

### History

#### #1 - 11/22/2014 12:55 AM - Kyle Hazelwood

- Status changed from New to Closed

The error indicates that one or some of the email addresses could not be resolved to actual email addresses. If you did use the format "first last <email>" that would not be considered a valid email address. The elogs email address parsing regex is not as sophisticated as the Outlook web mail client that the lab uses. The elog email addresses format is "email((s+,s+)|(s+;s+))email"... which is merely comma or semicolon separated email addresses.