

## NOvA-ART - Bug #4908

### Flaky Networking resulting in FTS backlog

11/05/2013 06:34 PM - Gavin Davies

<b>Status:</b> Closed	<b>Start date:</b> 11/05/2013
<b>Priority:</b> Urgent	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 100%
<b>Category:</b>	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	
<b>Description</b>	
<p>According to Robert I: The FTS version that is running will wait forever for HTTP operations to complete. So if something causes them to hang without responding they can block anything from happening.</p> <p>He can upgrade to the latest version; this has a timeout to prevent this from permanently hanging the system (short of a restart).</p> <p>It seems like the system needs a restart. Further investigations in the morning.</p>	

#### History

##### #1 - 11/05/2013 06:34 PM - Gavin Davies

- Subject changed from *Falky Networking resulting in FTS backlog* to *Flaky Networking resulting in FTS backlog*

##### #2 - 11/06/2013 08:12 AM - Michael Baird

Most likely related to this is the apparent extreme slowness of seeing files on /bluearc/nova/data from novadaq-ctrl-farm-16.fnal.gov. A simple "ls" or "find" command seems to take a VERY long time (~minutes) to return results. All of the nearline data is kept in /bluearc/nova/data and this machine (novadaq-ctrl-farm-16) is the machine that makes all of the nearline plots that are updated to the web, so not being able to access these directories has caused all nearline monitoring to stop.

##### #3 - 03/02/2014 02:43 AM - Gavin Davies

- Status changed from *New* to *Resolved*

- % Done changed from *0* to *100*

This was fixed and we moved to a new version of the FTS.

##### #4 - 03/02/2014 02:43 AM - Gavin Davies

- Status changed from *Resolved* to *Closed*