

GlideinWMS - Bug #22358

systemctl status reports the wrong status

04/12/2019 04:00 AM - Marco Mascheroni

Status: Closed	Start date: 04/12/2019
Priority: Normal	Due date:
Assignee: Marco Mascheroni	% Done: 0%
Category:	Estimated time: 0.00 hour
Target version: v3_5	Spent time: 0.00 hour
First Occurred:	Stakeholders:
Occurs In:	

Description

CMS is getting alarms about the ITB frontend not running:

```
{noformat}
[mmascher@vocms0802 ~]$ sudo systemctl status gwms-frontend
└─ gwms-frontend.service - GWMS Frontend Service
Loaded: loaded (/usr/lib/systemd/system/gwms-frontend.service; disabled; vendor preset: disabled)
Active: inactive (dead)
Docs: http://glideinwms.fnal.gov/doc/prd/frontend/index.html {noformat}
```

But the frontend is actually ahppily running. This is happening after Krista added a new Factory to the frontend. Not sure it is related.

What should I check, where the code that we execute when somebody does a "systemctl status"?

History

#1 - 05/15/2019 10:32 AM - Marco Mascheroni

- Status changed from New to Rejected

Closing this as rejected. Turned out the operators were not using systemctl to start the factory.

#2 - 06/17/2019 11:19 AM - Marco Mambelli

- Status changed from Rejected to Closed