GlideinWMS - Support #21939

glidein_off problems in FIFE

02/20/2019 10:44 AM - Marco Mambelli

Status:	New		**Start date:**	02/20/2019
Priority:	High		**Due date:**	
Assignee:	Marco Mascheroni		**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:	v3_6_6		**Spent time:**	0.00 hour
Stakeholders:				

Description

Glidein_off seems not to work correctly:

Following up on yours and Joe's conversation, I tried to use glidein_off recently to kill a glidei
n at Colorado from the FIFE FE machine, gpfrontend01. The first couple of error messages helped m
e add necessary arguments, but the one I'm getting now is not really telling me what I'll need to
do to resolve it (or if there's some other issue). Here is my command, and the resultant message:

[rexbatch@gpfrontend01 ~]$ glidein_off -n slot1@glidein_30707_429132676@lnxfarm321.colorado.edu -d
 /var/lib/gwms-fr ontend/vofrontend -g fermilab

ERROR: Exception msg Error executing htcondor query with constraint (GLIDECLIENT_Name=?="gpfronten
d01-fnal-gov_gWMS
Frontend.fermilab")&&((Name=?="slot1@glidein_30707_429132676@lnxfarm321.colorado.edu")) and format
list [('GLIDEIN
MASTER_NAME', 's'), ('GLIDEIN_COLLECTOR_NAME', 's'), ('Name', 's')]: Error querying pool default u
sing python bindi
ngs: Failed communication with collector.

So it looks like some collector issue?

Thanks,
Shreyas

FIFE gave access to the gpfrontend01.fnal.gov host to Marco Marcheroni
There is a Servicenow ticket:
https://fermi.service-now.com/nav_to.do?uri=%2Fsc_req_item.do%3Fsys_id%3Dadb11dd7dbb26b480bc630dc7c9619c2%26sysparm_stack%3Dsc_req_item_list.do%3Fsysparm_query%3Dactive%3Dtrue

It is important at least to follow up on the support ticket, understand what happened and provide FIFE some feedback.
The GlideinWMS work can then be scheduled at a lower priority if the impact is limited.

History

#1 - 05/17/2019 06:22 AM - Marco Mascheroni

- Target version changed from v3_5 to v3_5_1

#2 - 08/28/2019 11:48 AM - Marco Mascheroni

- Target version changed from v3_5_1 to v3_6_1

#3 - 11/26/2019 08:51 AM - Marco Mambelli

- Target version changed from v3_6_1 to v3_6_2

#4 - 01/29/2020 10:15 AM - Marco Mascheroni

- Target version changed from v3_6_2 to v3_6_3

#5 - 05/12/2020 03:57 PM - Marco Mascheroni

- Target version changed from v3_6_3 to v3_6_4

#6 - 09/17/2020 02:28 PM - Marco Mambelli

- Target version changed from v3_6_4 to v3_6_5

#7 - 10/04/2020 01:48 AM - Marco Mambelli

- Target version changed from v3_6_5 to v3_6_6