

Erlang Front-end Framework - Bug #21796

ps_lxi_driver problems with init -- undef

01/29/2019 06:18 PM - Dennis Nicklaus

Status:	Assigned	Start date:	01/29/2019
Priority:	Normal	Due date:	
Assignee:	Richard Neswold	% Done:	0%
Category:	Sorenson XG/SG Power Supply Driver	Estimated time:	0.00 hour
Target version:			

Description

Darren called me from NML saying they were having problems with the quad magnet power supply devices on N14/magnets/18 giving 57 -10 errors.

In the log, I find things were working fine until 28-Jan-2019::20:10:16 when this message appears in the log:

```
=WARNING REPORT==== 28-Jan-2019::20:10:16.467743 ===
ACNET handle 'SETS32@CLX30E' terminated -- {bad_return_value,not_unique_key}
=ERROR REPORT==== 28-Jan-2019::20:10:16.483250 ===
** State machine sets32 terminating
** Last message in was {udp,#Port<0.175>,
                        {127,0,0,1},
                        6802,
                        <<2,0,128,46,13,81,12,93,156,119,8,124,13,0,27,9,
                          62,0,1,1,0,13,81,1,0,0,36,0,0,0,1,0,0,0,2,0,105,
                          32,4,139,4,13,37,4,0,0,0,0,0,0,4,0,0,0,0,0,0,
                          41,156,161,66>>}
** When State == running
**   Data == {state,
              {{state,#Port<0.174>,#Port<0.175>},
               #Fun<acnet_local.0.108004090>,
               #Fun<acnet_local.1.108004090>,
               #Fun<acnet_local.2.108004090>,
               #Fun<acnet_local.3.108004090>},
              2080929692,3539276984,
              {handler,<0.28619.2>,
               fun sets32_protocol:marshal_reply/1,
               fun sets32_protocol:unmarshal_request/1},
              #Ref<0.772063878.2534146050.25774>,
              #11074 =>
               {#Ref<0.772063878.2532835331.226041>,11074,
```

(and a lot more state dumps out.)

Someone tried restarting clx30e 29-Jan-2019::13:08 but when it started, it just printed a series of messages like this:

```
=ERROR REPORT==== 29-Jan-2019::13:08:20.402756 ===
Driver 'ps_lxi_driver' threw an exception in init/1: 'undef'
Stack: [{ps_lxi_driver,init,[[{node,[110,45,105,113,97,49,114,105]},{current_limit,{0.0,120.0}},{in
it_voltage,12.5}]],[],{gen_server,init_it,2,[[{file,[103,101,110,95,115,101,114,118,101,114,46,101
,114,108]},{line,374}]],{gen_server,init_it,6,[[{file,[103,101,110,95,115,101,114,118,101,114,46,10
1,114,108]},{line,342}]],{proc_lib,init_p_do_apply,3,[[{file,[112,114,111,99,95,108,105,98,46,101,1
14,108]},{line,249}]]}]
```

Apparently the drivers couldn't start up properly.

It was after this point that Darren called me.

I restarted the frontend a second time at about 18:00 and it seems to be working fine.

Perhaps the driver couldn't connect to the supplies at the first restart and whatever hangup was preventing that cleared in the meantime?

History

#1 - 01/30/2019 08:48 AM - Richard Neswold

- *Status changed from New to Assigned*
- *Category set to Sorenson XG/SG Power Supply Driver*

The driver starts a 15 second timer before trying to communicate with the power supply so I don't think communications was the problem. I'll look further into it.

The termination of the SETS32 handle is a little troubling because would imply a bug in Erlang's ACNET client library. Admittedly, it's a rare bug because I don't think I've seen it before. But rarely occurring bugs are hard to fix...

#2 - 01/30/2019 01:29 PM - Richard Neswold

The second portion of the issue is that `ps_ixi_driver:init/1` threw an `undef` exception which means it couldn't find a function. Unfortunately it doesn't tell us which one it was trying to call. Looking at the code, that particular function only calls `queue_worker_start/0`, `proplists:get_value/2`, `proplists:get_value/3`, and `array:from_list/1`.

`queue_worker_start/0` is defined in the module, so that can't be a problem. The others are in the standard library and shouldn't be a problem unless the search path wasn't set up right.

I'd like to restart this front-end sometime using my new scripts because they do more error checking when they build the front-end and they set up the environment such that you know right away if code is missing.