

## Fermi Redmine - Feature #19596

### Remove "delete issue" link/icon

04/06/2018 04:28 PM - Richard Neswold

<b>Status:</b>	Resolved	<b>Start date:</b>	04/06/2018
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Description</b>			
<p>Today I added a comment to a resolved issue which really didn't add anything to the discussion so I clicked on the trashcan icon ... except I clicked on the issue's trashcan, which is placed way too close to the comment's trashcan. I clicked to confirm (without carefully reading what was being deleted) and now the issue is gone. The Redmine project is still following the outdated philosophy that deleting something actually deletes it from the database so there is no easy way to recover the data. Is it possible to (and do others agree we should):</p> <ul style="list-style-type: none"><li>Remove the trashcan icon from the issues pages? The idea being, if an issue is not longer useful, just add a comment and close it out rather than delete it from the system.</li></ul> <p>or</p> <ul style="list-style-type: none"><li>Remove the set of issue icons from the bottom of the page so that they only appear at the top, where all the issue details reside. I did have a situation where I wanted to edit a comment, but I clicked on the issue's edit icon (fortunately that one's easy to recover from.)</li></ul> <p>I've been using Redmine since 2011 and never had problems (until this one.) But we're starting to encourage others to use it and not everyone is motivated to use formal processes. So I can see, in the future, the potential for data loss from people mechanically using the system and making mistakes.</p>			

#### History

##### #1 - 04/09/2018 10:01 AM - Marc Mengel

Well, you only see that 'cause you're a Manager on the project. regular "Developer" users cannot delete issues, nor do they see a button for it.

We could disallow Managers from deleting issues, too, but then you would have to put in a servicedesk ticket to delete them...

##### #2 - 04/09/2018 10:02 AM - Marc Mengel

Rereading your ticket, we **could** hide the second set of buttons... I think..

##### #3 - 04/09/2018 10:06 AM - Richard Neswold

Ah, so only managers can delete. Good to know. I'll adjust our assignments to minimize data loss.

I still think the links at the bottom cause more confusion than convenience.

##### #4 - 04/09/2018 10:19 AM - Marc Mengel

What if we just added some separation between the issue edit/delete buttons and the issue one? one or two horizontal bars or something? would that be enough to resolve the confusion? I think I could even sell that patch upstream so we wouldn't have to track it locally...

##### #5 - 04/09/2018 10:27 AM - Richard Neswold

That would help. Thanks.

##### #6 - 04/09/2018 10:45 AM - Marc Mengel

Cut upstream issue [28514](#), added patch to local Redmine.

##### #7 - 04/09/2018 10:45 AM - Marc Mengel

- Status changed from New to Resolved