

## Fermi Redmine - Bug #19447

### Adding new users to the redmine mu2e group is not working

03/20/2018 10:05 PM - Rob Kutschke

<b>Status:</b>	New	<b>Start date:</b>	03/20/2018
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Description</b>			
<p>Today is the first time that I tried adding a new user since the redmine upgrade and, as best I can tell, it did not work.</p> <p>I am trying to add user ecastigl to the group mu2e. If the solution to my problem will take more than a few minutes, please add the user and before working on the solution.</p> <p>I am at home, logged into the lab via VPN, working on a Mac running High Sierra. I tried both Safari and Firefox.</p> <p>I navigated to "my account" Clicked the groups button Clicked the mu2e group</p> <p>This page has changed. It used to have a right sidebar to add users. Now it has a green button at the top of the page. When I click this button I get a brief greyed out dialog box that says "Loading"; it quickly disappears and I never get a box or page that will let me add a user. I do NOT have pop ups blocked.</p> <p>I also dug up an old email and found wget <a href="http://cdcvs.fnal.gov/cgi-bin/add_user_from_services?&amp;lt;services">http://cdcvs.fnal.gov/cgi-bin/add_user_from_services?&amp;lt;services</a> name&gt;</p> <p>But this syntax does not allow me to specify which group I want to add the person to.</p> <p>So how do I add a new user?</p> <p>PS. I was able to add Emma as a watcher on this ticket - so she is known to the system.</p>			

#### History

##### #1 - 03/21/2018 02:27 PM - Marc Mengel

Yes, Chris Greene reported this as well, day before yesterday.

The plugin appeared to work for me because I tested it as myself (a site admin).

I'm working on fixing the plugin, but it may be a bit. In the meantime, if you send me folks who need adding, I'll put them in.

##### #2 - 03/21/2018 05:36 PM - Rob Kutschke

The user is Emma Castiglia with services username ecastiglia

Please add her to the group mu2e